

Large CSA project press release

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Thursday, 16 April 2009 20:20 - Last Updated Thursday, 16 April 2009 22:47

Cisco has got a [Press Release](#) posted at [News@Cisco](#) about large-scale CSA implementation project that was deployed by my team in 2008. It took about one year to test, deploy and tune 15,000 agents.

Congratulations to all NS team members and customer's tech-guys! You are GREAT!

P.S. Part of this press release was written by me ;-).