

Cisco Services for Security Products table

Written by Alexei Spirin

Sunday, 27 January 2008 20:05 - Last Updated Friday, 01 February 2008 12:28

Product

Type

OS kernel

Service Type

Service P/N

Covered

Activated

Shipped

Ordering Info

1

Cisco Security Manager (CSM)

software

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windows

Software Application Support

CON-SAS-*

Minor updates, TAC

factory

[Product bulletin](#)

Cisco Security Agent (CSA)

software

windows linux solaris

Software Application Support and Upgrade

CON-SAU-*

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Major upgrades, minor updates, TAC

factory

[Data sheet](#)

Cisco Secure Access Control Solution Engine (CS-ACSE)

appliance

windows

SMARTNET AND Software Appllication Support

CON-SNT-* for hw AND CON-SAS-* for sw

Minor updates, hardware, TAC

factory

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[Product bulletin](#)

Cisco Secure ACS for windows

software

windows

Software Application Support

CON-SAS-*

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factory

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Cisco Security Monitor, Analysis and Response System (CS-MARS)

appliance

linux

SMARTNET

CON-SNT-*

Major upgrades, minor updates, hardware, TAC

factory

[Data sheet](#)

CiscoWorks Security Information Management Solution (SIMS)

software appliance

linux solaris

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Software Application ² Support or SMARTNET

CON-SAS-* CON-SNT-*

Minor updates, hardware, TAC

[Product Bulletin](#)

NAC appl. aka Cisco Clean Access (CCA)

appliance module

linux

SMARTNET

CON-SNT-*

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Major upgrades, minor updates, hardware, TAC

PAK by End User

envelope w/ device

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CiscoWorks Network Compliance Manager (NCM)

software

windows linux solaris

Software Application Support

CON-SAS-*

Minor updates, TAC

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Adaptive Security Appliance (ASA)

appliance

linux

3

SMARTNET

CON-SNT-*

Major upgrades, minor updates, hardware, TAC

factory

[Data sheet](#)

Intrusion Prevention System (IPS)

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appliance module

linux

IPS Services

CON-SU1-* 4

Signatures, major upgrades, minor updates, hardware, TAC

[Data sheet](#)

Firewall Module (FWSM) for Cat6500

module

[Finesse](#)

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SMARTNET

CON-SNT-*

Major upgrades, minor updates, hardware, TAC

factory

[Data sheet](#)

Private Internet eXchange (PIX)

appliance

[Finesse](#)

SMARTNET

CON-SNT-*

Major upgrades, minor updates, hardware, TAC

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factory

[Data sheet](#)

Cisco Anomaly Guard and Detector appliance

appliance

linux

SMARTNET

CON-SNT-*

Major upgrades, minor updates, hardware, TAC

factory

[Product Bulletin](#)

Cisco Anomaly Guard and Detector module for Cat6500

module

factory

[Data sheet](#) [Data sheet](#)

1 - Ordering Info is provided for a specific software version. Might be changed by cisco at any time

2 - SMARTNET for SIMS solution center only (appliance)

3 - since ASA OS version 8.0

4 - the least available service level for IPS

Note 1: All services are checked via Service Contract Center for Russian Federation. Please recheck P/Ns for your location.

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Note 2: I'm pretty sure about information in this table except for Activated and Shipped columns. I'll do my best to fill them.