

Cisco Services for Security Products

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I spent an hour last week recalling, discussing and calling to the local cisco representative on "what is the right service for security product X?" and "what does it mean?" and "do the major updates included?". As I did a dozen times before because there are a lot of security products and a lot of little nuances here and there and everywhere. So I decided to quit the "bad practice" and write it down forever and ever.

By the way, the service engineer at local cisco rep gave us a wrong answer (and I knew it), but he was so confident I decided to check his answer with consulting engineer and the latter assured me that I was right. :)

The table has more information than necessary, but I'm sure it will be useful somehow :).

[The Table](#)